



# Bedern Hall

## SAFETY AND SOCIAL DISTANCING

### BEFORE YOU VISIT

- The Cafe will operate Wednesday to Saturday 10.30am to 4.00pm. The Hall and Cafe may be closed on occasional Saturday for weddings. Our website will be updated should this be the case..
- Face coverings must be worn at all times inside the Hall unless you are exempt

### ARRIVAL & DEPARTURE

- On arrival you will be asked to wait to be seated. As part of the NHS Track and Trace regulations, we are required to take your contact details. A member of staff will ask for the following:
  - Full name of lead person in the group and Number of people in the group
  - Phone Number or Email of lead person
- We also have a Coronavirus NHS QR code for the Hall which you can scan on your phone by using the NHS Covid-19 app.
- You will be shown to your table by a member of staff and provided with menus, we then ask that you remain seated.
- We ask that you please leave the tables where they are positioned as this allows us to maintain social distancing requirements.
- The tables, chairs and reusable menus will be cleaned by Hall staff after every use.
- There will be a hand sanitiser station positioned in various locations for your use.


### ORDERING

- Our staff will come to your table and take your order. The member of staff will either remain 2 meters away or will be wearing a face covering or visor.
- Our staff will bring your order to the table.
- When you are ready to pay, a member of staff will take payment at your table. We will only be accepting card payments at this time and we would prefer customers to use contactless if they are able.
- Last orders will be at 3.30pm and Hall staff will close the Hall at 4.30pm.

### TOILETS

- Face coverings must be worn at all times when using the toilets inside the Hall.
- There will be a hand sanitiser station positioned near to toilets which you are free to use.
- All surfaces, handles and taps will be cleaned regularly

### OUR STAFF ARE HERE TO HELP

- Please do ask any of our staff if you have any queries or concerns. We are here to help!
- All our staff will be trained on our health and safety procedures.
-  We ask all visitors to be considerate of each other and of our staff.

Updated 1st May 2021